

caring for your health

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January 2019

Dear Patients,

Following on from the 2018 Budget, NSW Health has NOT lifted the Medicare Freeze on rebates for Doctors. This means that since 2013 – Medicare Rebates for Doctors has been 'frozen'. This will remain so for another few years.

Whilst the cost of living has been increasing, Doctors have not had any increase in the Medicare Rebate paid to them for Bulk Billing a patient.

It is no longer sustainable for our practice to continue Bulk Billing a large number of our patients. We are committed to ensure we provide excellent healthcare service for all who visit our practice, however, we do need to make some changes.

Therefore, Mindbodywellth, will commence a Private Billing system for ALL Patients who attend our practice as from January 2019.

Whilst we do understand that some of our Patients are financially stretched and this may cause some alarm, we are introducing a Concession Fee to assist these patients.

We will no longer be able to 'swipe' your Medicare Card only! There will now be a 'Private Fee' for ALL consultations with our Doctors.

All consultations will require payment at the time of the visit. We will send off your Payment Account/Receipt directly to Medicare, through our TYRO facility. Payment will be made into your Bank Account usually within 2 or 3 days. You will need to ensure Medicare has your banking details registered.

Alternatively, if you bring your Savings account Card/EFT Card, we can put the claim through to Medicare with the Refund payment from Medicare back into your bank account immediately.

Payments will be accepted by Cash, Credit Card or EFT. We do not accept any cheques. No

Accounts will be issued.

Our change in Fee Schedule is as follows:

| Private Fee | Fee | Medicare Rebate | Cost to Patient |
|---|----------|-----------------|-----------------|
| | | | |
| Standard Consultation (15 – 20 minutes) | \$ 75.00 | \$ 37.05 | \$ 37.95 |
| Long Consultation (20 – 40 minutes) | \$120.00 | \$ 71.70 | \$ 48.30 |
| Very Long Consultation (over 45 minutes) | \$170.00 | \$105.55 | \$ 64.45 |
| Concession/Pension Fee | | | |
| Standard Consultation (15 – 20 minutes) | \$ 50.00 | \$ 37.05 | \$ 12.95 |
| Long Consultation (20 – 40 minutes) | \$ 90.00 | \$ 71.70 | \$ 18.30 |
| Very Long Consultation (over 45 minutes) | \$130.00 | \$105.55 | \$ 24.45 |

Mindbodywellth encourage our patients to discuss any concerns or anxieties you may have regarding the changes we have found necessary to make with our Doctors, staff or Practice Manager.

These changes are necessary to ensure our Practice remains viable during this period of Medicare change.

Thank you for your support to Mindbodywellth as we implement these fee structure changes.

Kind regards,

The team at

Family Medical Practice